



Dear Valued Customer  
 Personalized Tours, Inc. is dedicated to offering our travelers the finest tours available, and when it comes to protecting your investment, we are offering the very best cancellation protection in the industry at an affordable price. Please read through the following information — if you have any questions, feel free to give us a call.

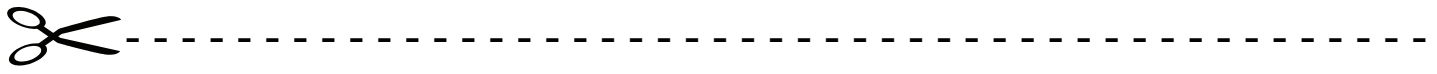
Personalized Tours, Inc. has a very generous refund policy if you have to cancel your trip 60 days or more before the departure date. The only exception is if theatre tickets or non-refundable attractions are involved. In that case, we will refund only the funds that are returnable to us. On all cancellations, there is a \$25 administration fee that is assessed after the deposit is made; this is waived if cancellation protection is purchased. Within 60 days of departure, however, you are at risk for all or part of your investment. We would like to protect your investment by offering very affordable "Peace of Mind" cancellation protection for any cancellation **UP TO 24 HOURS BEFORE DEPARTURE.**

If you have to cancel your tour because of death, illness, or injury involving you, a travel companion, or an immediate family member, "Peace of Mind" protection will pay for the non-refundable portion of the tour. This plan will cover your investment from the time you make your final payment until 24 hours prior to departure. You must have a doctor's written notice upon cancellation. Please be aware that should your travel partner find it necessary to cancel the tour, you will be responsible for the additional cost of a single occupancy should you decide to still participate in the tour. If you are insured, you have the option to cancel the tour without penalty as specified above.

"Peace of Mind" cancellation protection through Personalized Tours, Inc. **DOES NOT** cover trip interruption if you must leave the tour because of sickness or injury, or if you must return home for a family emergency. If you would like complete cancellation/interruption coverage, please request a TRAVELEX INSURANCE BROCHURE to cover these additional situations. Also, if you are looking for air/cruise insurance, please request a TRAVELEX INSURANCE BROCHURE.

Name of Tour \_\_\_\_\_ Dates \_\_\_\_\_ Tour # \_\_\_\_\_

Date Sent \_\_\_\_\_ Check No. & Amount \_\_\_\_\_



Name of tour \_\_\_\_\_ Tour # \_\_\_\_\_

Cost of "Peace of Mind" Cancellation Protection \$ \_\_\_\_\_ per person

This cancellation coverage will start from the postmark date of payment until **24 HOURS PRIOR TO DEPARTURE.** If you are interested in obtaining "Peace of Mind" cancellation protection for your upcoming tour, please fill out this form for each person/married couple, sign it, and send it with your Peace of Mind payment and deposit — please keep the top half of this letter for your records. We value your business and would like to see you protected! **Make sure the payment is a separate check made payable to Personalized Tours, Inc. with "cancellation protection" on the memo line.**

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Today's Date: \_\_\_\_\_

Tour Number: \_\_\_\_\_

\_\_\_\_ Yes, please enroll me in the "Peace of Mind" protection provided by Personalized Tours.

\_\_\_\_ No, I do not wish to purchase the "Peace of Mind" protection. I decline protection.

\_\_\_\_\_  
 (Please Print Full Name)

\_\_\_\_\_  
 (Signature)

\_\_\_\_\_  
 (Please Print Full Name)

\_\_\_\_\_  
 (Signature)

**Personalized Tours, Inc.**